



fit4change with Corina Armoneit
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General Terms and Conditions (GTC)

The General Terms and Conditions govern the contractual relationship between the client and the company fit4change with Corina Armoneit. In addition, an individual agreement containing supplementary details may regulate the contractual relationship. By placing an order with the company fit4change with Corina Armoneit, the provisions of these GTC as well as any agreements of the individual agreement shall apply.

Implementation and Location

The date and location of the service shall be agreed between the client and the company fit4change with Corina Armoneit. In principle, the service may be provided both online and physically on site, and may take place once or multiple times.

Services and Fees

The basis for the scope of the assignment is the clarification of the assignment between the client and the company fit4change with Corina Armoneit. The following applies:

- The initial consultation *Get2Know* (assignment clarification, suitability) is free of charge.
- All other services (*Get2Coach One2One*, *Get2Coach One2Many*, *Get2Improve*, *Get2OffSite*) shall be charged according to the agreed hourly rate, agreed flat fee, prepared quotation, or individual contract (invoice or cash payment).

Important: For *Get2Coach One2One*, a minimum of 1.5 hours per session will be charged. For *Get2Coach One2Many* and *Get2OffSite*, a group size of 4–7 participants is required for implementation. If this group size is not reached, *Get2Coach One2Many* and *Get2OffSite* cannot take place.

Once an order has been placed, the agreed conditions shall be binding for all contracting parties.

Cancellation / Rescheduling

Agreed implementation dates and appointments are binding for the contracting parties. Any rescheduling or cancellation must be made in writing and with justification.

In the event of rescheduling or cancellation of an appointment within the framework of *Get2Coach One2One* or *Get2Coach One2Many*, the following rules apply:

- Up to 48 hours before the agreed appointment, no costs shall be incurred.
- Within 48 hours before the agreed appointment, 50% of the fee shall be charged
- Within 24 hours before the agreed appointment, 100% of the fee shall be charged.

Any preparatory work already carried out (concept development, materials, etc.) must be paid regardless of the cancellation, unless a replacement date is defined.

In the event of withdrawal from services within the framework of *Get2Improve*, the work performed up to the withdrawal from the contract (concept development, any implemented interventions, etc.) must be paid.

In the event of withdrawal from a *Get2OffSite*, third-party costs (e.g. accommodation, catering, transfer, etc.) shall be invoiced on a pro rata basis.

Payment Terms

As a rule, payment must be made within 15 days of invoicing.

Data Protection

All services provided in the name of the company fit4change with Corina Armoneit are subject to confidentiality. All personal content shall be treated confidentially. All address and other data shall be used exclusively internally and shall not be passed on to third parties. Further information can be found in the «Privacy Policy».

Liability

The company fit4change with Corina Armoneit operates on the basis of qualified professional principles (occupational and organizational psychology, coaching). It shall not be liable for claims arising from the content-related implementation of a *Get2Coach One2One*, *Get2Coach One2Many*, *Get2Improve*, *Get2OffSite*, or from any undesired personal effects resulting therefrom. Insurance coverage is the responsibility of the client and/or the participant.

Place of Jurisdiction

The General Terms and Conditions (GTC) of the company fit4change with Corina Armoneit are subject to Swiss law. The place of jurisdiction is Aarau.

Hirschthal, January 2026